

SOUTHERN WATER/PILLHILL PAN-PARISH FORUM

Notes from Quarterly Meeting held 22nd January 2025

Present:

Southern Water	Local Parish Councils
Nick Mills - Environment & Innovation Director (SW Co-Chair) Keith Herbert - Pathfinder Lead Floyd Cooper - Wastewater Networks Groundwater Manager Glenn McCubbin - Pathfinder Engineer Nick Davies - Regional Stakeholder Engagement Wayne Carter - Flow Management Solutions Callum Bentley - Flow Management Solutions	Chris Harris - Amport (PPF Co-Chair) Greg Michalczyk - Kimpton Beryl Vickers - Fyfield Richard Munday - Thruxton Mike Cleugh - Monxton, Compliance John Heather - Abbots Ann Henryk Kwiatkowski - Goodworth Clatford Janet Wright - Secretary to PPF
Guests	HCC
Jenny Hopkins - Appleshaw & Redenham PC Nigel Blackmore - Penton Grafton PC/Upper Anton Parishes Flood Forum	Sarah Reghif - Flood & Water Management Technical Co-ordinator

Apologies received from:

Scott Howe - Wastewater Networks Operations Manager, Hants
TVBC Cllr Maureen Flood - Anna Ward
TVBC Cllr Susanne Hasselmann - Anna Ward
Sally Leech - Quarley PC
Peter Christie - Thruxton PC
Peter Heslop - Upper Clatford PC
Alistair Dougall - Houghton PC/Pan Parish River Pollution Forum
David Burlinson - St Mary Bourne PC

Agenda:

1. Welcome & Intro from Nick Mills, SW Environment & Innovation Director and Chris Harris, PPPF Chair
2. Review of the catchment and SW's outstanding issues for PPPF (Keith Herbert, SW Pathfinder Lead plus others)
 - i. Monitoring/ results and implications in the catchment for 2025
 - ii. Manor Farm / Mill Lane
 - iii. Verge repairs
 - iv. Playbook
 - v. Regular communication with SW
3. Report on AMP8 and SW's development strategy going forward in PPPF and neighbouring catchments (NM plus others)
4. Ecology sampling results (JW, Pillhill Brook Association)
5. HCC Flood and Water Community Toolkit and preparedness (Sarah Reghif, HCC Flood & Water Management/PPPF)
6. Outstanding actions
7. AOB

1. Welcome and Intro from Co-Chairs:

Chris Harris (CH), Chair of Amport Parish Council, and co-chair of this body, opened the meeting with the following statement:

Welcome everyone to this quarterly meeting of the Pillhill PanParish Forum, the PPPF. For anyone who doesn't know me, I am Chris Harris, Chair of Amport Parish Council, and I act as co-chair of this body. Most of you have been regular attendees at our previous meetings.

Today we have guests from other parishes in the area, and the Upper Anton Pan Parishes Forum representing Appleshaw, Charlton, Penton Mewsey and Penton Grafton. We also have some new faces from SW, and I'll let them introduce themselves in a minute.

We have apologies from Sally Leech from Quarley PC, Peter Christie from Thruxton PC, Peter Heslop from Upper Clatford PC, Cllrs Maureen Flood and Susanne Hasslemann, Alistair Dougall from the Pan Parishes River Pollution Forum and David Burlinson from St Mary Bourne PC.

I wrote version 1 of this introduction at the weekend, but things have rather changed. As you will know, on Monday there was a severe flooding and pollution incident in Monxton, causing discharge into the Pillhill Brook and inconvenience and distress to local people. This incident arose because the electrical power to the water pumping station in Monxton was turned off by SSE. SSE say that SW was told about this a couple of months ago. Further, when the power was turned on, this caused the bell valve at Manor Farm in Abbots Ann to spill into and down the road. These problems were avoidable. We expect to hear from SW as to how these incidents happened, what is being done now to sort out the mess in terms of remedial work for local residents. Also what assurances we can have that any future planned interruption to the power supply will not result in the same consequences, specifically there is a planned outage in Amport this Friday 24 January, whether permitting. If this will affect Amport WPS is SW prepared for that?

Suffice to say, whilst not all questions have been answered, SW's reputation here in this catchment has taken a battering, and we want to see SW step up to the plate at senior levels as a matter of urgency to resolve the problems encountered by all villagers.

Before we get on to a discussion of that problem and go on to other matters with SW, we will hear from Sarah Reghif from HCC's flood and water management team. Sarah has limited time available. The PPPF, especially through Janet, our secretary, has been working hard to try and engage the EA and HCC on the catchment going forward. We have had the toolkit issued by Sarah's team, and we produced a flood hotspot document that was discussed with her. Perhaps the most interesting idea is the possibility of bunding around hotspots, and Sarah will explain her thinking when we get to the main business.

Turning to Southern Water (or SW), SW has been instrumental in addressing the problem of groundwater infiltration affecting the sewers in our villages. The project has involved SW sealing of almost all sewers, including private laterals, at the northern end of our catchment at their expense, with the consequence that, despite the very high groundwater levels in the catchment, regular tankering in the villages is hopefully a thing of the past (assuming that we have no more accidental floods).

The level of rainfall so far this winter has not been excessive and has been manageable.

Today, the PPPF wants to hear about the monitoring of sewer levels, as we go forward, and SW's plans for improvements and inbuilt resilience in the network in the years ahead. There are some issues that the PPPF asks SW for an up to date report, some longstanding, especially in Monxton, Abbots Ann and Upper Clatford. Ampport too has recently experienced some limited sewer spills. And we still have some road repairs / verges in the catchment that require attention. We have Flow Management Solutions on board to assist.

Another issue for discussion is the ongoing ecology sampling of the river, which Janet and others have been doing. We wait to hear what the consequence of Monday's spill has been on the brook.

Most importantly, since our last meeting, OFWAT has made its determination under AMP8 for all the water companies. The PPPF wants to hear what SW thinks this means in terms of planning and investment not only for this catchment but also for neighbouring areas and rivers, including the Anton and Test, as well as for the Fullerton Water Treatment works.

Most of today's discussion by SW will be led by Keith Herbert, Nick Mills, Floyd Cooper, and the team at SW. Going forward from this meeting, we want to see that the designated point of contact at SW – Nick Davies – is ready to take on his role. As we have learned through the PanParish project, good communication is crucial to our success.

With no other comments from the Parishes **CH** handed over to **Nick Mills (NM)**, **SW Environment & Innovation Director**. **NM** thanked **CH** and stated that the recent pollution in Monxton was completely unacceptable. He acknowledged that SW had received a notification of the planned outage in Monxton from SSE but since then a cancellation notice had been received. **NM** said that this incident needed further investigation and would be covered in more detail later in the agenda. Moving on **NM** was pleased to report that the 84 m EA trigger level had been exceeded and there were still no tankers in the catchment. What had been piloted in the Pillhill catchment is now to be repeated elsewhere. **NM** went on to summarise the outcome of Ofwat's Final Determination of AMP8. Unfortunately wetlands are pretty much off the agenda for the next 5 years. Of the 36 wetlands SW had planned there is only sufficient budget to build 3 or 4 which is disappointing. £150 m has been allocated to relining activities. SW have a mega plan costing £10 B, £1B short of what was requested. The water side of the business has been hit hard and there will be significant challenges as the south of England is arguably the most water stressed region in the world. However the waste water/sewage side is not in too bad a shape and does have money to do what matters in this area. **NM** concluded that the general direction of travel is good. **Mike Cleugh (MC)** commented that the last two winters have been wet and so relining has yielded a 1 year pay back which must strengthen the business case. **NM** agreed.

NM then handed over to **Sarah Reghif (SR)**, HCC Flood and Water Management Team as Sarah had to leave early.

5. HCC Flood and Water Community Toolkit and preparedness (Sarah Reghif, HCC Flood and Water Management Team)

Action QSW/PPPF 14.10.2: Work with HCC FWM Team to agree how best to prepare for winter - ongoing

Sarah Reghif (SR) thanked the meeting for allowing her to move up the agenda. **SR** said that she had met with representatives of the PPPF on 27.11.24 and HCC FWM had circulated a Pan Parish meeting notes document containing a number of agreed actions. **SR** reminded the meeting that a [Community Toolkit](#) was now published on the HCC website. A version 2 was now being worked on which would include a list of funding opportunities and make the toolkit a more interactive document. **MC** asked what funding? **SR** replied that that depended on timing and knowing where to look. This was why **SR** wanted this information included which would make the Toolkit an interactive document. **Janet Wright (JW)** asked if this funding would apply to bunding of road sections subject to major flooding. **SR** replied yes it would and that the best place to start would be the Environmental Land Management (ELM) scheme. **SR** said that she would provide a hyperlink as to where the PPPF could get started.

Action QSW/PPPF 22.01.1: Provide hyperlink to Environmental Land Management scheme (ELMs) funding guidance - SR

However the EA would need to be included to ensure that whatever work is proposed it does not make things worse up- or downstream. **JW** asked **SR** if she could help the PPPF engage with the EA on bunding, as it would be good to know what challenges lay ahead. Could a meeting be set up between HCC FWM, the EA and the PPPF? **SR** agreed to do help facilitate this [HCC FWM/PPPF meeting action]. **CH** asked if there were any good examples that the PPPF could look at? **SR** replied that bunding had been used in Gosport.

Action QSW/PPPF 22.01.2: Provide location and photos of bunding example in Gosport - SR

SR also said that she was working on providing the official government guidance on the use of private pumps [HCC FWM/PPPF meeting action]. She added that if it was not a large amount of water [specify] there was no issue with pumping into a water course. However pumping any amount of water onto the public highway was not permitted. With no further questions **SR** then handed over to Keith Herbert (KH), SW Pathfinder Lead.

2. Review of the catchment and SW's outstanding issues for PPPF (led by Keith Herbert, SW Pathfinder Lead)

Keith Herbert (KH) began with a brief recap of the objectives of the Pathfinder Project [slides 3 - 5] which were to protect the environment and stop the disruption caused by tankers. Specific slides presented by SW at the meeting are denoted by [slide x]. The slide pack itself has been circulated separately.

i. Monitoring/ results and implications in the catchment for 2025 (KH)

KH then summarised the **groundwater situation** in the catchment [slides 6 - 9]. The relining programme was paused in May 2024 as tankers were no longer needed. The Pathfinder now wanted to monitor network performance during this groundwater (GW) season. **KH** said that GW has never had a chance to recover and the three local boreholes are more or less at the level of the brook.

Pump runs [slide 10 & 11] shows that pumps at the water pumping stations (WPSs) are coping nicely and there is no need for tankers. **KH** added that he had superimposed GW level at Clanville Gate onto the pump runs graph. This showed a complex picture. Whilst there is some correlation between pump runs and GW level

the catchment behave quite differently when GW is falling to when it is rising. More investigation into this behaviour is required.

Temperature sensors [slides 12 - 15] are providing good data. A strong diurnal trend can be seen in Kimpton whereas in Fyfield the weak diurnal trend is more or less completely masked by GW infiltration during wet weather. **KH** said that this data indicated that Fyfield would be the focus if further work was to be necessary. **MC** asked what was left to be relined.? **KH** answered not much. Infiltration cannot be locked out entirely and this ends up in Amport and Monxton. Thruxton and Amport have similar strong diurnal trends but when comparing Amport to Monxton it appears that GW is still infiltrating the network between these two villages. **KH** said that there was still some joints in Monxton High Street to be sealed and he wanted to evaluate the result of this work which was scheduled to be done in the summer.

KH reported that **Sewer Level Monitors (SLMs)** [slides 16 - 18] showed 12 months of data and were now, since the relining was paused, measuring the true levels in the sewer and so the impact of rain infiltrating the system can now be seen.

Slide 19 shows the reduction of tanker deployment over the last 4 winters. **JW** pointed that there had actually been 3-4 tankers in the northern villages during 2023/24 and that perhaps the slide should be modified to reflect this. **Glenn**

McCubbin (GMcC) said that these tankers had primarily been there to support the Pathfinder relining programme and so arguably the slide was correct. It was therefore agreed to leave the slide as is.

KH concluded with slide 20 stating that from now until May he wanted to continue to monitor the catchment. Levels in the network were going to be dependent on rainfall. Then a decision would be made on whether more work would be beneficial.

ii. Operational Update (Floyd Cooper, Wastewater Networks Groundwater Manager)

Floyd Cooper (FC) said that regular jetting was being carried out between Kimpton and Fyfield and at Little Ann [slide 22] to proactively remove sediment build and prevent blockages. **JW** asked where this sediment was coming from? **FC** replied that it was from land/road runoff entering the sewer through manhole covers.

The Mill Lane (not Little Ann) valves were being exercised twice daily to prevent 'ragging'. Other than this daily catchment checks were being carried out by SW's contractor Flow Management Solutions (FMS). **CH** asked if these checks were catchment-wide. **FC** replied that they were, both remotely at the Operations Centre in Worthing and by Callum Bentley from the FMS field team. Currently there was no requirement to have regular tankering.

FC then gave an update on -

Action USW/PPF 23.2.1(c): Automation of Mill Lane Valves - ongoing

The same company is working on both the early warning system to prevent spills at the Manor Farm chamber and the Mill Lane valves automation. **FC** reported that both of these solutions would involve similar battery operated pressure sensors [slide 23]. **John Heather (JH)** expressed some concern that the Manor Farm chamber was not water tight. **FC** replied that the sensor was very sensitive and would be mounted where it could differentiate between normal and abnormal flow (LHS photo on slide). A quote for installation was expected in a few weeks. **MC** asked which budget this would come out of? **FC** replied Operational Reactive CAPEX and although Andy Adams, SW Catchment Planning Manager, did not control this budget he was a strong advocate of moving away from a manual solution. A discussion ensued which generated a number of questions which were answered by **NM**: the data could be collected and analysed by Stormharvester, as per the SLMs; the solution had yet to be tested but it was hoped that it would be in

place before the next quarterly meeting in May. With regard to the Mill Lane valves the actuation and control algorithm was tricky and a prototype was being built. There was a meeting planned for February to look at the next steps. However a working design would take a number of months to develop so we were looking at the summer before any solution was likely to be in place.

FC then spoke about the power outage in Monxton WPS and the subsequent spill up the hill at the Manor Farm bell valve chamber once power was restored. This was also unacceptable and the Operational Continuity Plan for at Manor Farm was to be updated as a result [slide 24]. In future if power is lost tankers will automatically be sent to Manor Farm until flow is re-established. **JH** was concerned about tanker availability and consequently how long it would take to get a tanker to site. **CH** was concerned about affected residents being compensated for any pollution damage. **FC** committed to put MC in contact with Beth Hughes, SW County Customer Manager who will handle this. [Subsequent to the meeting Beth Hughes is now in contact with MC].

JW reported that there had been two spills at separate manholes along Monxton Road in Amport last week. Both were reported and the cause of the second spill was linked to a fat blockage. After the power was restored to Monxton WPS both pumps at Amport (Furzedown Lane) WPS failed. Again linked to a fat build up. **JW** asked what SW's protocol was with fat blockages. **FC** replied that SW has a Network Protection Team [subsequently **FC** confirmed that the Network Protection Team had been approached to carrying out a grease management assessment].

Jenny Hopkins, Appleshaw PC mentioned that tankers are still required to support the water pumping station although pipe relining work has already been completed in the village. It was good to see that SW were finally moving tankering operations further south down Biddesden Bottom Road away from a long suffering local business. Floyd explained that a permanent pipe was being laid under the road here to facilitate a less intrusive tanker operation and that there is more relining work to do in the village.

Henryk Kwiatkowski (HK), Goodworth Clatford PC reported that relining work had been aborted in the village. **FC** said that high GW pressures always made relining a challenge and was being undertaken where possible. The relining that had been done had made a difference and FMS were keeping a close eye on the network here. More infiltration had been found and SW planned to reline what had been done in the past.

Action QSW/PPF 21.3.2'24: Investigate tanker requirements at Goodworth Clatford South & Station WPSs to avoid persistent spills in the village - ongoing

Outside of the meeting and in response to concerns raised by Goodworth Clatford PC about tankers parking on Church Lane, **FC** reported that the FMS team have found an alternative. **FC** has updated the Pan Parish Playbook with the revised plan. This will be shared with the PC.

iii. Verge repairs

Action USW/PPF 23.2.1(b)'24: Road & WPS lay-by conditions reparation plan - April 2025?

JW reported that the verge repairs carried out at Amport (Furzedown Lane) WPS had been driven over and was now a complete mess. The PPPF would like to see a new plan from SW Wastewater Networks to make good all the outstanding repairs

that were open hold pending AMP8.

iv. Playbook

Action USW/PPF 23.2.1(a)'24: Operational Playbook extract to be shared with PPPF for feedback - ongoing

Playbook shared but traffic management (TM) to be added. **FC** in conversation with MTS about getting copies of the TM plans integrated into the Pan Parish Playbook. Once this was done he would share what was appropriate with the PPPF.

v. Regular communication with SW

Action USW/PPF 23.2.1 (d)'24: SW Stakeholder Team contact to be provided to handle SW/PPF communications during GW season - closed

CH and **JW** had now met with Nick Davis who is now in post as SW's Regional Stakeholder Engagement for the PPPF catchment. [Rivers and Sea Watch](#) now live, enabling realtime data on combined sewer overflows to be viewed and monitored by the public.

Action QSW/PPPF 14.10.1'24: Investigate SW incident reporting process with regard to spills not on a customer's premises - Ongoing

JW reiterated that the problem with SW's incident reporting system was at the back end. When a potential pollution is called in anywhere other than on a resident's property the caller is not kept informed of SW's actions to resolve it. This lack of feedback discourages incident reporting. **JH** had received a call back from SW 3 weeks after reporting an incident at Manor Farm only to be told that as the incident was not on his property the operative could not actually give him any information! **FC** said that SW had taken this feedback on board and were now working strengthening their incident reporting procedure on two fronts [slide 25]:

1) A temporary workaround

from 1 February any reported pollutions within the PPPF catchment should include the word "Groundwater" which will ensure that the call centre operative also notifies FMS of the incident. FMS are not the primary responders to potential pollutions. After a short discussion **NM** agreed that the individual that reported the pollution should receive a text message to inform them of the actions SW has taken to resolve the incident.

2) Development of a new Waterworx system in AMP8

MC said that he had struggled to report by phone the pollution caused by the loss of power at Monxton Road WPS. There wasn't a "report a pollution" option! He also suggested that SW should update the WPS signage to give the W3W address and a QR code for reporting pollution incidents. **GMcC** said that many WPSs already had this information.

Action QSW/PPPF 22.01.3: Ensure that all 5 WPSs in PPPF catchment have new signs giving the name of the WPS, its W3W address and a QR code to facilitate easy reporting - FC to expedite

3. Report on AMP8 and SW's development strategy going forward in PPPF and neighbouring catchments (NM plus others)

NM presented 3 maps to the meeting and used these to summarise AMP8 investment.

£200m was being invested in 11 hydrologic catchments to increase the capacity at 12 wastewater treatment works (WWTW) over the 5 year period. This included increasing the amount of nitrogen (down to 10 ml/L) and phosphorus they remove. This

investment included Fullerton WWTW.

£1B was being invested in reducing existing extraction points. NM stated that the SE England was probably the most water stressed area in the world. So new sources of water were required before existing extraction could be switched off. A new pipeline was being installed connecting Havant Thicket reservoir to Winchester and Otterbourne to protect the Itchen.

£20 - 30m was ring fenced for habitat renovation which would include Westfair opposite Fullerton WWTW.

A special case had been made for relining - **£28 m had been allocated to relining** covering 18 Infiltration Reduction Plans (IRPs). This included St Mary Bourne, Lavant and neighbouring pan parishes. **GMcC** said that much had been learnt from the PPPF Pathfinder; at the start of the project 10 m of sewer pipe was being relined, now 70 m of sewer pipe could be relined per day using smart technologies.

NM concluded that SW may still go to the Compensation Authority to contest Ofwat's decision and should that happen the release of AMP8 investment could be held up.

JW said that Nick Davies had recently publicised SW's new Surface Water Management Policy. She wondered whether there was going to be a similar policy update on sewage? The reason for asking related to Action QSW/PPF 7.12.1 ('23) re changing building regulation to use plastic piping when connecting/repairing private sewers or laterals. **KH** replied that this was not in the remit of SW, it fell under local planning regulations. **NM** followed this by saying that he was able to share that SW were looking at acute GW problems and writing a new standard which would include private laterals. SW were consulting with local agencies on this. **JW** said that this was encouraging. In the meantime **KH** recommended that each parish take the opportunity to comment on all relevant planning applications.

NM proffered that, as SW's focus in the Pillhill Pan Parish catchment shifts from active relining to monitoring, it might be more beneficial to broaden the scope of these quarterly meetings to all cover all pan parishes covered by the £28m relining investment. This suggestion was welcomed by the meeting.

Action QSW/PPPF 22.01.4: Propose how the scope of Quarterly SW/PPPF meetings be broadened and who should be included - NM/CH/JW

4. Ecology sampling results (Janet Wright, Pillhill Brook Association)

Action QSW/PPF 23.3.4'24: Provide historical ecology survey results - ongoing

JW shared results of the Pillhill Brook Association (PBA) monthly monitoring activities all of which indicate a healthy brook [slides 30 & 31]. She wanted to highlight how useful it was to have historic ecology data. Comparing the SW spring 2022 and autumn 2023 data in Fyfield with PBA data for 2024 there is evidence that once the brook (a winterbourne here) reactivated it received a significant influx of sediment. The sediment source is very likely to be runoff from the surrounding agricultural land caused by the unprecedented rainfall that fell over the winter of 2023. **JW** asked whether the ecology data collected by SW was open access? **NM** said that it was but if collected in response to a pollution it would be withheld until any litigation was resolved. However he would check SW's policy on this.

NM also reported that SW would be funding 8 sondes within the Test & Itchen wider catchment.

5. Outstanding Actions

Action QSW/PPPF 14.10.3'24: Arrange tour of Fullerton Wastewater Treatment Works for all interested parishes - Nick Davies/JW.

Action QSW/PPPF 14.10.4: Investigate mitigating smells emitting from Fullerton WWTW - Nick Mills outstanding

HK reported that no progress had been made against this action. He still wondered whether pasteurisation could be carried out at the WWTW to mitigate the smell.

6. AOB

There being no other business the meeting closed at 17:05.

Date for the next quarterly meeting subject to the outcome of Action SW/PPPF 22.01.4. MC asked that the new Monxton and Amport village hall be used for the venue of the next meeting as it will be open by then. This was duly noted.

Actions from previous meetings

All actions are reviewed and progressed through the monthly SW/PPF Update Meetings (separate meeting notes circulated to PPPF) using a RAG reporting methodology with regard to resolution/completion before start of next groundwater season i.e. **RED** - no progress/high risk; **AMBER** - some progress/still of concern; **GREEN** - good progress/ low concern.

No.	Action	Who	By When	Status
QSW/PPF 17.5.11 ('22)	<p>Pathfinder sewer relining programme in north of catchment recommenced 7.7.23 under emergency measures.</p> <ul style="list-style-type: none"> Monxton High Street completed 18.10.23 - last few joints & removal of 'vein' to be actioned in 2025. Thrupton & Fyfield starts 23.10.23. Thrupton all bar manholes completed 22.12.23. Kimpton starts 2.1.24 <p>Work on hold - catchment in full-blown recovery mode 8.1.24</p> <ul style="list-style-type: none"> Kimpton relining recommences & manhole sealing in Fyfield starts 18.1.24 Kimpton completed 8.3.24, further infiltration found in Cow Lane 31.03.24 due to unprecedentedly high GW levels - completed 5.4.24 Fyfield relining commences 9.3.24, stop/start due to high GW levels - completed 23.04.24 <p>Relining programme complete 3.5.24</p> <p>Sewer performance to be monitored throughout 2024/25 GW season.</p>	KH	Monthly or as needed updates	Ongoing
QSW/PPF 25.4.5 ('23)	<p>Seek a S278 licence for reducing the speed limit and widening the road opposite Amport Fisheries</p> <p>Dependent on sewer performance throughout 2024/25 GW season.</p>	FC	Quarterly update	Open
USW/PPF 11.7.3 ('23)	<p>Would a local group(s) benefit from a FOG presentation?</p> <p>Linked to outcome of Technolog Ltd automated solution.</p>	JW/KH	linked to ragging?	Open
QSW/PPF 7.12.1 ('23)	<p>SW Pathfinder to lobby for a change to private sewer building regulations - material & connection for the use of plastic piping & a more rigorous method of connection in Pan-Parish and similar high groundwater infiltration catchments</p> <p>New standard for acute GW areas being written. Local PCs to comment on all relevant planning applications.</p>	NM/KH	Quarterly update	Ongoing
QSW/PPF 7.12.2 ('23)	<p>Build rigour into SW comms process using Pathfinder learnings - superseded by Action</p>	NM	Quarterly update	Open

QSW/PPF 7.12.4 ('23)	Hold public consultation on mobile treatment	NM	If needed	Open
USW/PPF 23.2.1 ('24)	<p>Wastewater Networks issues and action points</p> <p>(a) Provide regulatory req's for overpumping plus details of SW plans & implications - PPPF to review Operational Playbook extract & feedback comments to FC. Other Pan Parish Playbooks to be circulated - JW to provide contact emails to FC, IRP with Ofwat for approval.</p> <p>(b) Road & WPS lay-by conditions reparation plan - on hold till 2025 Verge south of Kimpton Green permanent reinstatement o/s Island by the Poplar Farm Inn repaired - 01.03.24 Island in Kimpton reseeded - 05.04.24 Lay-by in Amport tidied & reseeded 21.8.24, kerb & tarmac o/s Manhole restoration at Manor Fm, Abbots Ann completed 25.8.24 Signs erected 15.10.24</p> <p>(c) Automation of Mill Lane Valves - solution being scoped by Technology Ltd, solution still needs to expected early 2025 but still needs investment approval.</p> <p>(d) Stakeholder Engagement - Nick Davies assigned to PPPF Introductory meeting held 20.11.24</p> <p>(e) Relationship with Hampshire County Council Highways Supceded by Action QSW/PPPF 14.10.2</p> <p>(g) Anna Valley rising main integrity following burst - PPPF awaiting Ofwat FD for confirmation that this is to be replaced in AMP8 & its position on priority list.</p>	SH/FC	Monthly updates	Open
QSW/PPF 21.3.2 ('24)	Investigate tanker requirements at Goodworth Clatford South & Station WPSs to avoid persistent spills in the village Alternative location found & Pan Parish Playbook updated accordingly. To be shared with PC.	FC	Quarterly Update	Open
QSW/PPF 21.3.4 ('24)	Provide full set of historical baseline ecology survey results: Autumn 2022, Spring 2023 & Spring 2024 data missing.	NM/ FC	Quarterly Update	Open
QSW/PPPF 14.10.1 ('24)	Investigate SW incident reporting process with regard to spills not on a customer's premises Strengthening process on two fronts: 1) temporary workaround using key word "Groundwater" 2) development of new Waterworx system	FC/ PPPF	Quarterly Update	Open
QSW/PPPF 14.10.2 ('24)	Work with HCC FWM Team to agree how best to prepare for winter Mtg held 27.11.24. HCC FWM circulated meeting notes containing a number of agreed actions.	PPPF/ SR	Quarterly Update	Open
QSW/PPPF 14.10.3 ('24)	Arrange tour of Fullerton Wastewater Treatment Works for all interested parishes.	ND/ JW	Monthly Update	Open
QSW/PPPF 14.10.4 ('24)	Investigate mitigating of smells emitting from Fullerton WWTW	NM	Monthly Update	O/S
QSW/PPPF 22.01.1	Provide hyperlink to Environmental Land Management scheme (ELMs) funding guidance	SR	7/3/25	Open
QSW/PPPF 22.01.2	Provide location and photos of bunding example in Gosport	SR	7/3/25	Open
QSW/PPPF 22.01.3	Ensure that all 5 WPSs in PPPF catchment have new signs giving the name of the WPS, its W3W address and a QR code to facilitate easy reporting	FC	7/3/25	Open
QSW/PPPF 22.01.3	Propose how the scope of Quarterly SW/PPPF meetings be broadened and who should be included	NM/ CH/ JW	7/3/25	Open

Completed Actions (will be removed in next issue but kept on file)				
QSW/PPF 21.3.3 ('24)	Provide breakdown of SW investment that is to be spent in the Pan Parishes and the wider Fullerton catchment area KH provided Water Industry Financial Regulation Update on 09.09.24 (Ofwat Draft Determination [DD]) & a separate summary email was circulated 14.09.24. Ofwat's Final Determination [FD] is due in December. Summary presented on 22.01.25.	NM	Update after Ofwat FD	Closed

Janet Wright
Secretary to the PPPF